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Airtel Latest Opportunity – Vacancy Job Alert – Customer Support Latest Jobs

Hiring organization

Airtel

Date posted

March 23, 2024

Valid through

31.08.2024

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 19 - USD 25

Qualifications

12th Passed, Graduate

Employment Type

Full-time

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Description

Infosys Recruitment 2024

At Airtel, we're committed to connecting millions of people across India. We're a company built on innovation and a dedication to providing the best possible experience for our customers. As a Customer Support Representative, you'll play a vital role in upholding that commitment by becoming a customer hero.

Airtel Jobs Near Me

This is a remote position, so you can work from the comfort of your own home, offering the flexibility you crave in today's world.

Summary

As a Customer Support Representative, you'll be the first line of contact for our valued customers. You'll provide exceptional service by addressing their inquiries, resolving their issues, and ensuring they have a positive experience with Airtel.

This role is perfect for individuals who are passionate about building relationships, possess excellent communication skills, and enjoy problem-solving. You'll be the friendly voice on the other end of the line, ensuring our customers feel valued and supported.

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Key Responsibilities

- Provide exceptional customer service through various channels, including phone, email, and chat.
- Actively listen to customer concerns, understand their needs, and identify the root cause of their issues.
- Work collaboratively with other teams to ensure a smooth resolution for complex customer inquiries.
- Provide accurate and timely information on Airtel products, services, and plans.
- Proactively identify upselling and cross-selling opportunities to enhance customer experience.
- Document customer interactions accurately and efficiently.
- Adhere to company policies and procedures to maintain quality service standards.

Required Skills and Qualifications

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills.
- Ability to prioritize tasks and work effectively in a fast-paced environment.
- A positive and professional demeanor with a customer-centric approach.
- Proficiency in using computers and various software applications.

Experience

This position is open to both freshers and experienced candidates.

- Freshers with a strong academic background, excellent communication skills, and a passion for customer service are highly encouraged to apply.
- For experienced candidates, a background in customer service, sales, or a related field is preferred.

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Why Join Airtel

At Airtel, we offer more than just a job; we offer a career path filled with growth and opportunity. As a Customer Support Representative, you'll be part of a dynamic team that's dedicated to providing exceptional service.

- **Growth Opportunities:** We invest in our employees and provide opportunities for professional development. You'll have the chance to learn new skills, gain valuable experience, and advance your career within the

company.

- **Positive Work Environment:** We foster a collaborative and supportive work environment where your contributions are valued.
- **Competitive Compensation and Benefits:** We offer a comprehensive benefits package that includes competitive salary, health insurance, paid time off, and more.
- **Work-Life Balance:** This remote position allows you to work from the comfort of your own home, offering the flexibility you need to maintain a healthy work-life balance.

Application Process

To apply, please submit your resume and cover letter online. In your cover letter, tell us why you're interested in this role and what you can bring to the Airtel team.

Motivate to Join

We're looking for passionate individuals who are eager to make a difference. If you're ready to embark on a rewarding career path and become a customer service hero, then we encourage you to apply!

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs



Important Links

Find the Link in [Apply Now](#) Button

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