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Axis Bank Careers 2023 – 2+ Years Experience Required – Help Desk Post

Hiring organization
Axis Bank

Job Location

India
Remote work from: India

Date posted
May 4, 2023

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Valid through
31.12.2025

Base Salary

USD 15,000 - USD 18,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Axis Bank Recruitment 2023

The Help Desk Post is an individual contributor role that provides technical support to users of the bank's computer systems and applications. Technical support is provided by telephone, email, or in person.

Axis Bank Jobs Near Me

Responsibilities:

- Provides first-level technical support to users by telephone, email, or in person
- Resolves technical issues by researching and diagnosing problems, developing and applying solutions, and recommending corrective actions
- Documents all support activity in the incident management system
- May provide training to users on the use of bank applications

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Axis Bank Careers

Requirements:

- Two years of experience providing technical support to users of computer systems and applications

- Strong problem-solving skills

- Excellent communication skills, both oral and written

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