

Call Center Representative For Zomato – Office Jobs – Zomato Job Change

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
March 8, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 34

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Call Center Representative

At Zomato, we're on a mission to connect people with great food. Our Call Center Representatives play a vital role in ensuring our customers have a smooth and enjoyable experience. In this role, you'll be the friendly voice on the other end of the line, providing exceptional support to our ever-growing base of Zomato users.

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Zomato Jobs Near Me

Responsibilities:

- Be a customer champion! Answer inbound calls from Zomato users regarding orders, deliveries, account management, and app functionality.
- Become a Zomato expert. Effectively troubleshoot issues, answer questions, and resolve concerns related to the Zomato platform.
- Be a bridge between customers and restaurants. Work collaboratively with restaurants to ensure customer satisfaction and a seamless dining experience.

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Zomato Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and connect with customers over the phone.
- A problem-solving mindset with a focus on finding solutions and exceeding customer expectations.
- Strong computer literacy and the ability to learn new technology quickly.
- A passion for food and a genuine interest in the Zomato platform.

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