

Call Center Representative For Zomato – Office Jobs – Zomato Job Vacancy Near Me

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
March 5, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 34

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Call Center Representative

At Zomato, we're on a mission to connect people with great food. Our Call Center Representatives play a vital role in ensuring our customers have a smooth and enjoyable experience. In this role, you'll be the friendly voice on the other end of the line, providing exceptional support to our ever-growing base of Zomato users.

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Zomato Jobs Near Me

Responsibilities:

- Be a customer champion! Answer inbound calls from Zomato users regarding orders, deliveries, account management, and app functionality.
- Become a Zomato expert. Effectively troubleshoot issues, answer questions, and resolve concerns related to the Zomato platform.
- Be a bridge between customers and restaurants. Work collaboratively with restaurants to ensure customer satisfaction and a seamless dining experience.

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Zomato Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and connect with customers over the phone.
- A problem-solving mindset with a focus on finding solutions and exceeding customer expectations.
- Strong computer literacy and the ability to learn new technology quickly.
- A passion for food and a genuine interest in the Zomato platform.

Tags: Zomato recruitment, Zomato Jobs, Zomato Job Vacancy, Zomato Work Form Home, Zomato Jobs For Freshers, Zomato Hiring 2024,Zomato Work Form Home Jobs, Zomato Data Entry jobs, Zomato for freshers 2024,Zomato careers, Zomato job 2024,Zomato job vacancy, Zomato recruitment 2024

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