## **Customer Care Associate**

#### **Job Location**

Ambaliara, 387810, Ahmedabad, Gujarat, India

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#### **Base Salary**

USD 16,000 - USD 20,000

## Qualifications

12th/Graduate

## **Employment Type**

Full-time

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#### **Description**

#### Jio Recruitment 2023

The Customer Care Associate is responsible for providing support to Jio customers via phone, chat, and email. This includes resolving customer issues, providing information, and answering questions.

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## Responsibilities:

- Answer customer inquiries via phone, chat, and email
- · Resolve customer issues in a timely and efficient manner
- Provide information and answer questions about Jio products and services
- Build relationships with customers and make them feel valued
- Follow up with customers to ensure that their issues are resolved

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Jio Careers

## Requirements:

- · Excellent communication skills, both written and verbal
- Strong problem-solving skills
- · Ability to work independently and as part of a team
- Ability to handle multiple tasks simultaneously

# Importante Link in Apply Now Button

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#### Hiring organization

Jio

#### **Date posted**

July 4, 2023

#### Valid through

31.12.2023

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