

<https://jobfever.govhelp.in/job/customer-experience-analyst/>

Customer Experience Analyst

Job Location

India
Remote work from: India

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Base Salary

USD 13,000 - USD 18,000

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Job Recruitment 2023

Jio published a job notification for Customer Experience Analyst Posts.

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Jio Jobs Near Me

Responsibilities:

1. Carry out calibration with stakeholders as per agreed process
2. Adhere to the sampling guideline set by the organization
3. Ensure completion of assessment target on daily, weekly and monthly basis
4. Identify and escalate risks and quality issues for efficient resolution
5. Conduct documentation and reporting as per timelines and defined formats
6. Assess sample calls for pre-defined audit monitoring and evaluation criteria defined by business
7. Ascertain the assessments are accurate and agreeable to all the stakeholders
8. Create quality reports and analyze all the factors to meet the operations and standard reporting requirements.

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Jio Careers

Requirements:

1. Knowledge of quality standards and processes

Hiring organization

Jio

Date posted

May 12, 2023

Valid through

31.12.2023

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2. Analytical skills
3. Stake holder management skills
4. Communication skills
5. Customer service orientation

Important Links

Find the Link in [Apply Now](#) Button

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