

Customer Service Manager

Job Location

Asylum Lane, 700014, Kolkata, West Bengal, India

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Base Salary

USD 12,500 - USD 19,500

Qualifications

Graduate, 12th Pass

Employment Type

Full-time

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Description

Kotak Mahindra Bank Recruitment 2023

Kotak Bank is looking for passionate and experienced Customer Service Managers to join our team. In this role, you will be responsible for leading a team of Customer Service Representatives (CSRs) and ensuring that they provide excellent customer service to our customers. You will also be responsible for managing the performance of your team and ensuring that they meet or exceed targets.

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Kotak Mahindra Bank Jobs Near Me

Responsibilities:

- Lead a team of CSRs and ensure that they provide excellent customer service
- Manage the performance of your team and ensure that they meet or exceed targets
- Monitor customer satisfaction levels and take corrective action as needed
- Coach and mentor CSRs on how to improve their customer service skills
- Stay up-to-date on Kotak Bank's products and services
- Develop and implement customer service initiatives
- Represent Kotak Bank at industry events and conferences

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Kotak Mahindra Bank Careers

Skills:

- Excellent communication skills
- Strong problem-solving skills
- Ability to work independently and as part of a team

Hiring organization

Kotak Mahindra Bank

Date posted

July 17, 2023

Valid through

31.12.2023

APPLY NOW

- Ability to manage and motivate people
- Ability to work under pressure

Important Links **Find the Link in [Apply Now](#) Button**
Knowledge of banking products and services

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