

Customer Service Supervisor In Zomato – New Vacancy – Job Application

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
February 14, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 34

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Data Analysis

We are looking for a Customer Service Supervisor to join our team at Zomato. This role involves overseeing and enhancing customer service operations, ensuring customer satisfaction, and leading our customer service representatives team.

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Responsibilities:

- **Team Management:** Supervise day-to-day operations in the customer service department.
- **Training & Development:** Develop and implement customer service policies and procedures; plan, prioritize and delegate work tasks to ensure proper functioning of the department.
- **Customer Support:** Respond to customer service issues in a timely manner.

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Zomato Careers

Skills & Qualifications:

- **Leadership Skills:** Strong leadership and team management abilities.
- **Communication Skills:** Excellent written and verbal communication skills.
- **Problem-Solving Skills:** Ability to handle customer complaints effectively and professionally.
- **Organizational Skills:** Strong organizational and multitasking abilities.

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