



<https://jobfever.govhelp.in/job/flipkart-careers-2023-all-india-jobs-customer-support-staff-posts/>

Flipkart Careers 2023 – All India Jobs – Customer Support Staff Posts

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
September 2, 2023

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Valid through
31.12.2023

Base Salary

USD 15,000 - USD 18,000

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

The Customer Support Staff is responsible for providing excellent customer service to Flipkart customers. This includes tasks such as answering customer inquiries, resolving customer complaints, and processing customer returns. The Customer Support Staff must be able to work independently and as part of a team, and must be able to meet deadlines under pressure.

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Flipkart Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, and chat.
- Resolve customer complaints in a timely and efficient manner.
- Process customer returns and refunds.
- Escalate customer issues to management as needed.
- Maintain accurate customer records.

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Flipkart Careers

Requirements:

- Excellent communication skills.

- Ability to work independently and as part of a team.
- Ability to remain calm under pressure.
- Proficient in Microsoft Office Suite.

Important Links Knowledge of Flipkart products and services **Find the Link in [Apply Now](#) Button**

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