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Flipkart Careers 2023 – Jobs For Freshers – Customer Care Agent Jobs

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
September 2, 2023

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Valid through
31.12.2023

Base Salary

USD 12,000 - USD 18,000

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Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

The Customer Care Agent is responsible for providing excellent customer service to Flipkart customers. The ideal candidate will be a highly motivated and customer-oriented individual with excellent communication and problem-solving skills.

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Flipkart Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, chat, and email
- Resolve customer issues in a timely and efficient manner
- Escalate complex issues to the appropriate team
- Provide feedback to the team on customer feedback and trends
- Other duties as assigned

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Flipkart Careers

Requirements:

- Excellent communication skills, both verbal and written
- Strong customer service skills
- Ability to work independently and as part of a team

- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook)

Basic knowledge of e-commerce

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