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Flipkart Jobs Opportunity / Customer Success Manager – Flipkart Work From Home

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted

February 14, 2024

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Valid through

31.08.2024

Base Salary

USD 13 - USD 21

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Flipkart Jobs Opportunity

We are looking for a Customer Success Manager to join our team at Flipkart. This role involves managing customer relationships, ensuring customer satisfaction, and driving customer retention.

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Responsibilities:

- **Customer Relationship Management:** Develop and maintain strategic relationships with key customers.
- **Customer Retention:** Implement strategies to promote customer retention and loyalty.
- **Problem-Solving:** Address customer issues and ensure effective and long-term problem resolution.
- **Feedback Collection:** Collect customer feedback and coordinate with internal teams to improve product/service offerings.

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Flipkart Careers

Skills:

- **Communication Skills:** Excellent written and verbal communication skills.
- **Problem-Solving Skills:** Strong problem-solving abilities with an analytical mindset.
- **Customer Service:** Exceptional customer service skills with a customer-first mindset.
- **Leadership Skills:** Strong leadership and team management abilities.

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