



<https://jobfever.govhelp.in/job/flipkart-recruitment-2023-2-years-experience-required-customer-care-agent-posts/>

Flipkart Recruitment 2023 – 2+ Years Experience Required – Customer Care Agent Posts

Hiring organization
Flipkart

Job Location

India
Remote work from: India

Date posted
May 4, 2023

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Valid through
31.12.2025

Base Salary

USD 15,000 - USD 18,000

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Qualifications

12th Pass / Graduate

Employment Type

Full-time

Experience

2+ Years Experience Required

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Description

Flipkart Recruitment 2023

The Help Desk provides frontline customer support to end users for all hardware, software, and system administration issues. The Help Desk will serve as the first point of contact for end users and will work to resolution or escalate issues as necessary.

Flipkart Jobs Near Me

Responsibilities:

- Serve as the first point of contact for end users with hardware, software, or system administration issues
- Work to resolution or escalate issues as necessary
- Maintain a high level of customer service and professionalism
- Document all help desk interactions in a ticketing system

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Flipkart Careers

Requirements:

- 2+ years experience in a customer service role
- Excellent communication skills, both written and verbal
- Strong problem-solving skills
- experience with Microsoft Office Suite

Experience with a ticketing system

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