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Flipkart Recruitment 2023 – Flipkart Careers – Customer Care Associate Post

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
July 14, 2023

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Valid through
31.12.2023

Base Salary

USD 15,000 - USD 18,000

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Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

The Customer Care Associate is responsible for providing excellent customer service to Flipkart's customers. This includes resolving customer issues, answering questions, and providing support. The Customer Care Associate must be able to work independently and as part of a team. They must also be able to communicate effectively with both technical and non-technical audiences.

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Responsibilities:

- Resolve customer issues in a timely and efficient manner.
- Answer customer questions in a clear and concise manner.
- Provide support to customers with technical issues.
- Work independently and as part of a team to meet customer expectations.
- Stay up-to-date on Flipkart's products and services.

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Flipkart Careers

Requirements:

- Excellent communication skills.

- Problem-solving skills.
- Technical knowledge of Flipkart's products and services.
- Ability to work independently and as part of a team.

Patience and understanding

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