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Flipkart Recruitment 2023 – Flipkart Jobs – Customer Service Representative Posts

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
August 14, 2023

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Valid through
31.12.2023

Base Salary

USD 15,000 - USD 18,000

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Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2023

We are looking for a Customer Service Representative to join our team and provide excellent customer service to our customers. The ideal candidate will be a highly motivated and customer-focused individual with excellent communication and problem-solving skills.

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Flipkart Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Provide accurate and helpful information to customers
- Build and maintain positive relationships with customers
- Upsell and cross-sell products and services to customers
- Follow all company policies and procedures

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Flipkart Careers

Requirements:

- Excellent communication skills, both written and verbal

- Strong problem-solving skills
- Ability to work independently and as part of a team
- Ability to work under pressure and meet deadlines
- Proficient in Microsoft Office Suite

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