



<https://jobfever.govhelp.in/job/flipkart-recruitment-2023-jobs-near-me-customer-support-posts/>

Flipkart Recruitment 2023 – Jobs Near Me – Customer Support Posts

Hiring organization
Flipkart

Job Location

India
Remote work from: Brazil

Date posted
June 13, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.12.2023

Base Salary

USD 12,000 - USD 18,000

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});
(adsbygoogle = window.adsbygoogle || []).push({});

Description

Flipkart Recruitment 2023

We are looking for enthusiastic and customer-focused individuals to join our team at Flipkart as Customer Support Executives. As a Customer Support Executive, you will be the first point of contact for our customers, providing assistance, resolving queries, and ensuring a positive shopping experience.

(adsbygoogle = window.adsbygoogle || []).push({});

Flipkart Jobs Near Me

Responsibilities:

- Respond to customer inquiries and provide accurate and timely information about products, orders, delivery, returns, and other related queries.
- Identify and troubleshoot customer issues, providing appropriate solutions and alternatives to ensure customer satisfaction.
- Assist customers in placing orders, making modifications, and tracking shipments.
- Coordinate with various internal teams, such as logistics and warehouse, to ensure smooth order processing and timely delivery.
- Handle customer complaints in a prompt and efficient manner, aiming to resolve issues to the customer's satisfaction.
- Escalate complex or unresolved issues to the appropriate internal teams, ensuring a timely and effective resolution.

(adsbygoogle = window.adsbygoogle || []).push({});

Flipkart Careers

Requirements:

- Excellent verbal and written communication skills in English and the local language.
- Empathy and the ability to actively listen and understand customer needs and concerns.
- Strong problem-solving and decision-making abilities.
- Proficiency in using computer systems and navigating multiple software applications.
- Multitasking skills to handle multiple customer interactions simultaneously.
- Patience, resilience, and the ability to remain calm and composed in stressful situations.

Important Links

Find the Link in [Apply Now](#) Button

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});