

Help Desk Executive

Job Location

Central Police lines, 500013, Hyderabad, Telangana, India

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Base Salary

USD 12,000 - USD 18,000

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2023

The Help Desk Executive is responsible for providing technical support to Zomato customers. This position requires a high degree of patience, problem-solving skills, and customer service skills.

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Responsibilities:

- Answer customer inquiries via phone, email, and chat.
- Resolve customer issues in a timely and efficient manner.
- Escalate complex issues to the appropriate team.
- Document customer interactions for future reference.
- Stay up-to-date on Zomato products and policies.

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Zomato Careers

Requirements:

- Excellent communication skills, both written and verbal.
- Strong problem-solving skills.
- Ability to work independently and as part of a team.
- Ability to handle difficult customer interactions with patience and empathy.
- Proficient in using customer relationship management (CRM) software.

Hiring organization

Zomato

Date posted

August 28, 2023

Valid through

31.12.2023

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Important Links Knowledge of Zomato products and services. **Find the Link in [Apply Now](#) Button**

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