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IBM Recruitment 2023 – Job Alerts – Front Office Executive Post

Job Location India Remote work from: IND

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Base Salary USD 25,000 - USD 29,000

Qualifications Graduate

Employment Type Full-time

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Description

IBM Recruitment 2023

The Front Office Executive is responsible for providing excellent customer service to IBM's clients. This includes answering customer inquiries, resolving customer issues, and providing customer support.

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Responsibilities:

- Answer customer inquiries via phone, email, and chat
- · Resolve customer issues in a timely and efficient manner
- · Provide customer support to clients in a friendly and professional manner
- · Escalate customer issues to the appropriate team as needed

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IBM Careers

Requirements:

- Excellent communication and interpersonal skills
- · Strong problem-solving and analytical skills
- Proficient in Microsoft Office Suite
- Experience with customer support software

Hiring organization IBM

Date posted July 15, 2023

Valid through 31.12.2023

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Important Links

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