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IBM Recruitment 2023 – Job Vacancy – PC Technician Posts

Hiring organization
IBM

Job Location

India
Remote work from: Brazil

Date posted
June 15, 2023

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Valid through
31.12.2023

Base Salary

USD 25,000 - USD 31,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

IBM Recruitment 2023

Join IBM as a PC Technician and be part of our dedicated team responsible for providing technical support and maintaining computer systems for our clients. We are seeking individuals with excellent problem-solving skills, attention to detail, and a customer-centric approach. As a PC Technician, you will play a crucial role in ensuring smooth operations and delivering exceptional IT support.

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Responsibilities:

1. **Hardware and Software Support:** Install, configure, and troubleshoot computer hardware components, including desktops, laptops, printers, and peripherals. Diagnose and resolve software issues, including operating system errors, software installations, and compatibility problems. Provide technical support to end-users, ensuring timely and effective resolution of hardware and software problems.
2. **System Maintenance and Upgrades:** Perform routine maintenance tasks, such as system updates, patches, and driver installations. Conduct hardware and software upgrades to enhance system performance and functionality. Keep accurate records of system configurations, repairs, and maintenance activities.
3. **Customer Service and Communication:** Interact with end-users in a

professional and courteous manner, providing clear and concise instructions and explanations. Gather relevant information to understand and troubleshoot technical issues. Maintain open communication channels with clients, keeping them informed about the progress and resolution of their technical concerns.

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IBM Careers

Requirements:

1. **Technical Expertise:** Strong knowledge of computer hardware components, operating systems (e.g., Windows, macOS), and common software applications. Familiarity with networking concepts, including TCP/IP, DNS, and DHCP. Ability to diagnose and resolve hardware and software issues efficiently.
2. **Problem-Solving Skills:** Excellent problem-solving abilities to identify, analyze, and resolve technical issues effectively. Strong troubleshooting skills to diagnose and resolve hardware and software problems. Ability to think critically, adapt to new technologies, and learn quickly.
3. **Customer Focus:** A customer-centric approach with a strong commitment to providing exceptional service. Excellent communication and interpersonal skills to interact with end-users and understand their technical requirements. Patience, empathy, and the ability to remain calm under pressure.

Important Links

Find the Link in [Apply Now](#) Button

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