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ICICI Bank Careers 2023 – Free Job Alert – Call Center Representative Posts

Hiring organization
ICICI Bank

Job Location

India
Remote work from: India

Date posted
June 22, 2023

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Valid through
31.12.2023

Base Salary

USD 18,000 - USD 22,300

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

ICICI Bank Recruitment 2023

We are looking for a Call Center Representative to join our team and provide customer service to ICICI Bank customers. The ideal candidate will be a highly motivated and customer-oriented individual with excellent communication skills. You will be responsible for providing support to customers via phone, email, and chat.

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ICICI Bank Jobs Near Me

Responsibilities:

- Answer customer queries and resolve issues in a timely and efficient manner
- Provide information about ICICI Bank products and services
- Cross-sell products and services to customers
- Escalate customer issues to the appropriate team
- Maintain accurate records of customer interactions

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ICICI Bank Careers

Requirements:

- Excellent communication skills, both verbal and written

- Strong customer service skills
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite

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