ICICI Bank Jobs 2023 – Free Job Alerts – Customer Success Associate Post

Hiring organization
ICICI Bank

Date posted
September 18, 2023

Valid through
31.12.2023

APPLY NOW

Job Location
India
Remote work from: IND

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Base Salary
USD 22,000 - USD 26,000

Qualifications
Graduate

Employment Type
Full-time

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Description

ICICI Bank Recruitment 2023

As a Customer Success Associate at ICICI Bank, you will be responsible for helping customers get the most out of their products and services. You will work closely with customers to understand their needs and challenges, and then provide them with the support and guidance they need to succeed. You will also be responsible for developing and delivering training materials, tracking customer usage and satisfaction metrics, and identifying opportunities to cross-sell and upsell ICICI Bank products and services.

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ICICI Bank Jobs Near Me

Responsibilities:

- Proactively reach out to customers to understand their needs and challenges
- Provide technical support and guidance on ICICI Bank products and services
- Help customers troubleshoot problems and find solutions
- Develop and deliver training and educational resources on ICICI Bank products and services
- Track customer usage and satisfaction metrics
- Identify opportunities to cross-sell and upsell ICICI Bank products and services

- Build and maintain strong relationships with customers

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ICICI Bank Careers

Skills:

- Excellent communication and interpersonal skills
- Ability to build and maintain relationships with customers
- Strong problem-solving and analytical skills
- Ability to work independently and as part of a team
- Proficiency in using Microsoft Office Suite

Important Links **Find the Link in** [Apply Now](#) **Button**

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