

https://jobfever.govhelp.in/job/icici-bank-jobs-2023-jobs-near-me-customer-success-associate-post/

ICICI Bank Jobs 2023 - Jobs Near Me - Customer Success Associate Post

Job Location

India

Remote work from: IND

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Base Salary

USD 22,000 - USD 26,000

Qualifications

Graduate

Employment Type

Full-time

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Description

ICICI Bank Recruitment 2023

As a Customer Success Associate at ICICI Bank, you will be responsible for helping customers get the most out of their products and services. You will work closely with customers to understand their needs and challenges, and then provide them with the support and guidance they need to succeed. You will also be responsible for developing and delivering training materials, tracking customer usage and satisfaction metrics, and identifying opportunities to cross-sell and upsell ICICI Bank products and services.

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ICICI Bank Jobs Near Me

Responsibilities:

- Proactively reach out to customers to understand their needs and challenges
- Provide technical support and guidance on ICICI Bank products and services
- Help customers troubleshoot problems and find solutions
- Develop and deliver training and educational resources on ICICI Bank products and services
- Track customer usage and satisfaction metrics
- Identify opportunities to cross-sell and upsell ICICI Bank products and services

Hiring organization

ICICI Bank

Date posted

October 4, 2023

Valid through

31.12.2023

APPLY NOW

• Build and maintain strong relationships with customers

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ICICI Bank Careers

Skills:

- Excellent communication and interpersonal skills
- · Ability to build and maintain relationships with customers
- Strong problem-solving and analytical skills
- Ability to work independently and as part of a team

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