ICICI Bank Recruitment 2023 – 2+ Years Exp – Bank Jobs – Help Desk Posts

Hiring organization
ICICI Bank

Date posted
May 11, 2023

Valid through
31.12.2025

APPLY NOW

Job Location
India
Remote work from: India

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Base Salary
USD 16,000 - USD 20,000

Qualifications
Graduate

Employment Type
Full-time

Experience
2+ Years Experience Required

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Description

ICICI Bank Recruitment 2023

We are seeking a highly motivated and skilled Customer Support Executive to join our team at ICICI Bank. As a Customer Support Executive, you will be responsible for providing exceptional customer service to our clients, answering their queries and addressing their concerns.

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ICICI Bank Jobs Near Me

Responsibilities:

1. Respond to customer queries: Respond to customer inquiries and provide them with accurate information about bank products, services, and policies. Provide assistance to customers in navigating online banking platforms.
2. Address customer concerns: Address customer complaints and concerns in a timely and efficient manner, working to resolve any issues and ensure customer satisfaction. Escalate any unresolved issues to the appropriate department.
3. Perform administrative tasks: Perform a variety of administrative tasks such as updating customer records, verifying customer details, and processing customer requests.

ICICI Bank Careers

Requirements:

1. Excellent communication skills: Exceptional verbal and written communication skills are essential for this role.
2. Customer service skills: The ability to provide exceptional customer service and work well with customers is crucial.
3. Multi-tasking skills: The ability to multitask and work under pressure in a fast-paced environment is a must.

Important Links **Find the Link in** [Apply Now](#) **Button**