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ICICI Bank Recruitment 2023 - 2+ Years Experience Required - Help Desk Jobs

Hiring organization
ICICI Bank

Job Location

India
Remote work from: India

Date posted
May 4, 2023

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Valid through
31.12.2025

Base Salary

USD 16,000 - USD 20,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

Experience

2+ Years Experience Required

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Description

ICICI Bank Recruitment 2023

Helping customers through the use of remote communication channels, providing guidance and support for product or service-related issues.

ICICI Bank Jobs Near Me

Responsibilities:

- Answering customer queries and providing support through various remote communication channels like chat, email, or telephone
- Gathering customer information and determining the nature of the issue
- Investigating and resolving complex customer problems with the help of available information resources and tools
- Updating customer records with resolutions or contact information

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ICICI Bank Careers

Requirements:

- Customer service experience is a must
- Knowledge of banking products and services is an asset
- Strong computer skills, excellent communication skills, and ability to work independently are essential

Proficiency in English and Hindi

Important Links **Find the Link in [Apply Now](#) Button**

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