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Indigo Jobs Part Time/ Customer Care Agent – Indigo Work From Home

Hiring organization
Indigo

Job Location

India
Remote work from: IND

Date posted
January 24, 2024

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Valid through
31.08.2024

Base Salary

USD 12 - USD 25

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Indigo Jobs Part Time

In this dynamic role, you'll be responsible for providing exceptional customer service through various channels, including phone, email, and social media. You'll be the first point of contact for passengers seeking information, assistance with bookings, and resolution to any concerns they may have.

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Indigo Jobs Near Me

Responsibilities:

- Respond promptly and professionally to customer inquiries and requests across various channels.
- Provide accurate and up-to-date information on IndiGo flights, services, and policies.
- Handle customer concerns effectively and efficiently, ensuring their satisfaction.
- Process flight bookings, modifications, and cancellations according to company procedures.
- Upsell and promote IndiGo products and services to enhance customer experience.
- Maintain detailed records of customer interactions and ensure timely follow-up on actions.
- Contribute to a positive and supportive team environment.

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Indigo Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Active listening skills and ability to empathize with customers.
- Problem-solving skills and ability to think critically.
- Strong organizational skills and ability to prioritize tasks effectively.
- Proficiency in Microsoft Office Suite and familiarity with CRM systems preferred.
- Positive and enthusiastic attitude with a passion for customer service.

Tags: indigo recruitment, indigo jobs, indigo Job Vacancy, indigo work from home, indigo Jobs For Freshers, indigo hiring 2024, indigo data entry jobs, indigo careers, indigo recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

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