



<https://jobfever.govhelp.in/job/indigo-jobs-part-time-customer-care-associate-indigo-work-from-home/>

## Indigo Jobs Part Time/ Customer Care Associate – Indigo Work From Home

**Hiring organization**  
Indigo

### Job Location

India  
Remote work from: IND

**Date posted**  
January 20, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 12 - USD 25

APPLY NOW

### Qualifications

12th Pass / Graduate

### Employment Type

Full-time

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### Description

#### Indigo Jobs Part Time

As a Customer Care Associate at IndiGo, you'll be the face of our brand, playing a vital role in ensuring every passenger has a seamless and positive experience. You'll be responsible for handling a diverse range of inquiries, from booking and ticketing support to managing flight delays and addressing customer concerns. Your dedication and problem-solving skills will be instrumental in creating a loyal and satisfied customer base for IndiGo.

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#### Indigo Jobs Near Me

#### Responsibilities:

- Provide excellent customer service via phone, email, and social media channels, resolving inquiries and addressing concerns promptly and professionally.
- Assist passengers with booking flights, choosing seats, managing add-ons, and navigating the online booking platform.
- Communicate flight updates and delays effectively, ensuring passengers are informed and accommodated during disruptions.
- Process refunds and re-bookings as needed, following company policies and procedures.
- Actively gather customer feedback and identify opportunities to improve service and communication.

- Maintain a positive and helpful attitude, creating a welcoming and supportive environment for all passengers.

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#### Indigo Jobs For Freshers

#### Skills and Qualifications:

- Excellent communication and interpersonal skills, with the ability to build rapport and establish trust with customers.
- Strong problem-solving and analytical skills, with the ability to quickly assess situations and find effective solutions.
- Proficiency in computer applications, including Microsoft Office Suite and airline reservation systems.
- Excellent written and verbal English language skills, with the ability to communicate clearly and concisely.
- Strong organizational skills and the ability to manage multiple tasks simultaneously in a fast-paced environment.
- A positive and customer-centric attitude, with a genuine desire to provide exceptional service.

**Tags:** indigo recruitment, indigo jobs, indigo Job Vacancy, indigo work from home, indigo Jobs For Freshers, indigo hiring 2024, indigo data entry jobs, indigo careers, indigo recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

**Important Links** [Find the Link in Apply Now Button](#)

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