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Indigo Jobs Part Time/ Customer Care Executive - Indigo Work From Home

Job Location

India

Remote work from: IND

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Base Salary

USD 12 - USD 25

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Indigo Jobs Part Time

As a Customer Care Executive, you'll be at the forefront of our passenger experience, playing a crucial role in upholding Indigo's reputation for exceptional service. You'll be responsible for handling a variety of inquiries and requests, ensuring every passenger feels valued and understood.

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Indigo Jobs Near Me

Responsibilities:

- Respond to customer queries effectively via phone, email, and social media platforms.
- Address concerns regarding bookings, cancellations, baggage, flight delays, and other travel issues.
- Provide accurate and timely information about Indigo's products and sorvices.
- Resolve customer issues with empathy and professionalism, exceeding expectations whenever possible.
- Assist with administrative tasks such as data entry, reporting, and document management.

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Indigo Jobs For Freshers

Hiring organization

Indigo

Date posted

January 22, 2024

Valid through

31.08.2024

APPLY NOW

Skills & Qualifications:

- Excellent communication and interpersonal skills, with a focus on active listening and empathy.
- Problem-solving skills and the ability to think critically under pressure.
- Strong written and verbal communication skills, including the ability to clearly explain complex information.
- Proficient in computer skills, including Microsoft Office Suite.
- Bachelor's degree in any discipline (freshers welcome!).
- Fluency in English and Hindi is mandatory. Additional Indian languages preferred.

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