



<https://jobfever.govhelp.in/job/indigo-jobs-part-time-customer-experience-agent-indigo-work-from-home/>

## Indigo Jobs Part Time/ Customer Experience Agent – Indigo Work From Home

**Hiring organization**  
Indigo

### Job Location

India  
Remote work from: IND

**Date posted**  
February 5, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 12 - USD 25

APPLY NOW

### Qualifications

12th Pass / Graduate

### Employment Type

Full-time

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### Description

#### Indigo Jobs Part Time

As a Customer Experience Agent, you will be the frontline ambassador for IndiGo, interacting with customers across various touchpoints – phone, email, social media, and airport counters. You will be responsible for resolving inquiries, providing accurate information, and going the extra mile to ensure customer satisfaction.

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#### Indigo Jobs Near Me

#### Responsibilities:

- Respond to customer inquiries promptly and professionally through various channels (phone, email, social media, airport counters).
- Research and resolve customer concerns related to bookings, baggage, flight changes, and other travel-related issues.
- Provide accurate and up-to-date information on IndiGo's products, services, and policies.
- Proactively offer solutions and escalate complex issues to the appropriate team.
- Maintain detailed records of customer interactions and ensure timely resolution.
- Contribute to a positive and welcoming environment for all customers.

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**Indigo Jobs For Freshers**

**Skills:**

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to listen actively and understand customer needs and concerns.
- Problem-solving skills and the ability to think critically.
- Strong customer service orientation and a passion for exceeding expectations.
- Proficiency in computers and basic travel industry knowledge (an asset).
- Ability to work effectively in a fast-paced and dynamic environment.

**Tags:** indigo recruitment, indigo jobs, indigo Job Vacancy, indigo work from home, indigo Jobs For Freshers, indigo hiring 2024, indigo data entry jobs, indigo careers, indigo recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

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