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Indigo Jobs Part Time/ Customer Officer – Indigo All Jobs For You

Hiring organization
Indigo

Job Location

India
Remote work from: IND

Date posted
February 15, 2024

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Valid through
31.08.2024

Base Salary

USD 12 - USD 25

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Indigo Jobs Part Time

As a Customer Officer, you will be the face of IndiGo at the airport, playing a crucial role in ensuring our customers have a smooth and enjoyable travel journey. You will be responsible for providing exceptional customer service, resolving queries efficiently, and going the extra mile to exceed expectations.

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Indigo Jobs Near Me

Responsibilities:

- Assist customers with check-in, boarding, baggage handling, and other airport procedures.
- Answer questions and provide accurate information about flights, fares, and IndiGo services.
- Handle customer concerns and complaints promptly and professionally, seeking resolutions that exceed expectations.
- Ensure compliance with all safety and security regulations at the airport.
- Maintain a positive and professional demeanor, contributing to a welcoming and efficient airport environment.

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Indigo Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport with customers from diverse backgrounds.
- Problem-solving and critical thinking skills to effectively address customer inquiries and concerns.
- Strong organizational skills and the ability to manage multiple tasks simultaneously in a fast-paced environment.
- Proficient in Microsoft Office Suite and airport technology systems.
- Ability to work effectively as part of a team and independently.

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