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Indigo Jobs Part Time/ Customer Relationship Executive – Indigo Job Card

Hiring organization
Indigo

Job Location

India
Remote work from: IND

Date posted
March 10, 2024

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Valid through
31.08.2024

Base Salary

USD 12 - USD 25

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time, Part-time

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Description

Indigo Jobs Part Time

As a Customer Relationship Executive, you'll be the smiling face of Indigo, providing exceptional customer service across various channels. You'll be responsible for handling inquiries, resolving issues promptly and efficiently, and ensuring passengers have a positive experience throughout their journey.

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Responsibilities:

- Provide exceptional customer service through phone, email, and social media.
- Assist passengers with flight reservations, ticketing, and baggage inquiries.
- Proactively identify and resolve customer concerns in a timely and courteous manner.
- Uphold company policies and procedures while ensuring passenger satisfaction.
- Maintain accurate records of customer interactions and escalate complex issues as needed.

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Indigo Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport with a diverse clientele.
- Strong problem-solving and analytical skills to effectively resolve customer issues.
- Ability to work effectively under pressure and prioritize tasks in a fast-paced environment.
- Proficient in computer skills, including Microsoft Office Suite and ticketing systems (a plus).
- Positive attitude, with a genuine passion for exceeding customer expectations.

Tags: indigo recruitment, indigo jobs, indigo Job Vacancy, indigo work from home, indigo Jobs For Freshers, indigo hiring 2024, indigo data entry jobs, indigo careers, indigo recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

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