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Indigo Jobs Part Time/ Customer Service Specialist – Indigo Work From Home

Hiring organization
Indigo

Job Location

India
Remote work from: IND

Date posted
January 27, 2024

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Valid through
31.08.2024

Base Salary

USD 12 - USD 25

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Indigo Jobs Part Time

As a Customer Service Specialist at IndiGo, you'll play a vital role in ensuring a seamless and positive experience for our passengers at every touchpoint. From resolving inquiries to providing guidance, you'll be the advocate for our customers, ensuring their needs are met with professionalism, empathy, and a can-do attitude.

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Indigo Jobs Near Me

Responsibilities:

- Proactively address customer inquiries across various channels: Phone, email, social media, and in-person at airport kiosks.
- Provide accurate and up-to-date information on flights, fares, baggage allowance, and other travel-related concerns.
- Troubleshoot and resolve customer issues efficiently, finding creative solutions to meet their needs.
- Maintain detailed records of interactions and ensure timely follow-up on queries.
- Uphold IndiGo's brand values of courtesy, hassle-free travel, and low fares in every interaction.
- Contribute to continuous improvement by identifying opportunities to enhance customer service processes.

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Indigo Jobs For Freshers

Skills and Qualifications:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with customers.
- Strong problem-solving skills and the ability to think critically and independently.
- Proficiency in computer applications, including Microsoft Office Suite and CRM systems.
- Exceptional attention to detail and accuracy.
- Positive and proactive attitude with a passion for customer service.
- Fluent in English (written and spoken) is mandatory. Additional language skills are a plus.

Tags: indigo recruitment, indigo jobs, indigo Job Vacancy, indigo work from home, indigo Jobs For Freshers, indigo hiring 2024, indigo data entry jobs, indigo careers, indigo recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

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