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Indigo Jobs Part Time/ Customer Service Trainee – Indigo Job Change

Hiring organization
Indigo

Job Location

India
Remote work from: IND

Date posted
February 22, 2024

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Valid through
31.08.2024

Base Salary

USD 12 - USD 25

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time

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Description

Indigo Jobs Part Time

As a Customer Service Trainee, you will play a vital role in ensuring our passengers have a smooth and enjoyable travel journey. You will be the first point of contact for passengers on the ground, addressing their inquiries and concerns with empathy, professionalism, and a positive attitude.

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Indigo Jobs Near Me

Responsibilities:

- **Provide exceptional customer service:** Assist passengers with check-in, boarding, baggage queries, and other travel-related needs.
- **Resolve customer issues promptly and effectively:** Use your problem-solving skills and knowledge of IndiGo's policies and procedures to find solutions that satisfy passengers.
- **Maintain accurate and up-to-date information:** Stay informed about flight schedules, regulations, and company policies to provide accurate information to passengers.
- **Contribute to a positive team environment:** Collaborate effectively with colleagues to ensure efficient operations and a positive work atmosphere.

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Indigo Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, including the ability to build rapport with people from diverse backgrounds.
- Strong problem-solving and decision-making abilities.
- Proactive and resourceful, with a willingness to go the extra mile.
- Ability to work effectively in a fast-paced, dynamic environment.
- Excellent computer literacy, including proficiency in MS Office suite.

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