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## Indigo Jobs Part Time/ Customer Success Manager – Indigo Work From Home

**Hiring organization**  
Indigo

### Job Location

India  
Remote work from: IND

**Date posted**  
February 2, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 12 - USD 25

APPLY NOW

### Qualifications

12th Pass / Graduate

### Employment Type

Full-time

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### Description

#### Indigo Jobs Part Time

As a Customer Success Manager at Indigo, you will play a pivotal role in driving customer satisfaction and retention. You will be responsible for building strong relationships with our clients, understanding their needs, and ensuring they achieve success with our products or services.

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#### Indigo Jobs Near Me

#### Responsibilities:

- Build and maintain strong relationships with assigned clients, proactively engaging with them to understand their needs and goals.
- Onboard new clients, ensuring they are set up for success with our products or services.
- Provide ongoing support and answer client questions in a timely and efficient manner.
- Identify and proactively address any potential issues or challenges faced by clients.
- Track and monitor key client metrics, reporting on progress and identifying areas for improvement.
- Develop and implement strategies to drive client engagement, satisfaction, and retention.
- Participate in cross-functional collaboration to ensure a seamless client

experience.

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**Indigo Jobs For Freshers**

**Skills & Qualifications:**

- **Minimum 2 years of experience in a customer success or similar role.**
- Proven ability to build and maintain strong relationships with clients at all levels.
- Excellent communication, both written and verbal.
- Strong analytical and problem-solving skills.
- Ability to work independently and as part of a team.
- Proactive and results-oriented with a strong work ethic.
- Proficiency in Microsoft Office Suite and CRM software.

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