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Indigo Jobs Part Time/ Customer Support Analyst – Indigo Job Card

Hiring organization
Indigo

Job Location

India
Remote work from: IND

Date posted
March 8, 2024

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Valid through
31.08.2024

Base Salary

USD 12 - USD 25

APPLY NOW

Qualifications

12th Pass / Graduate

Employment Type

Full-time, Part-time

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Description

Indigo Jobs Part Time

As a Customer Support Analyst, you will play a vital role in ensuring a positive and seamless experience for all IndiGo passengers. You will be the first point of contact for our customers through various channels, providing prompt and accurate information, resolving inquiries, and addressing concerns.

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Indigo Jobs Near Me

Responsibilities:

- Respond to customer inquiries via phone, email, and social media in a timely and professional manner.
- Research and provide accurate information on flight schedules, fares, baggage allowances, and other travel-related topics.
- Resolve customer issues efficiently and effectively, ensuring customer satisfaction.
- Document and escalate complex issues to the appropriate teams for further action.
- Contribute to the continuous improvement of customer service processes and procedures.

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Indigo Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to work effectively in a fast-paced and dynamic environment.
- Strong problem-solving and analytical skills.
- Proficient in computer skills, including Microsoft Office Suite and customer service software.
- Ability to work independently and as part of a team.
- A positive and enthusiastic attitude with a commitment to providing exceptional customer service.

Tags: indigo recruitment, indigo jobs, indigo Job Vacancy, indigo work from home, indigo Jobs For Freshers, indigo hiring 2024, indigo data entry jobs, indigo careers, indigo recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

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