

https://jobfever.govhelp.in/job/indigo-jobs-part-time-customer-support-engineer-indigo-work-from-home/

## Indigo Jobs Part Time/ Customer Support Engineer - Indigo Work From Home

Job Location India Remote work from: IND

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Base Salary USD 12 - USD 25

Qualifications 12th Pass / Graduate

Employment Type Full-time

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## Description

## **Indigo Jobs Part Time**

As a Customer Support Engineer at Indigo, you'll play a critical role in ensuring our passengers have a seamless and positive experience. You'll be the voice of Indigo, providing prompt and efficient support across various channels, from phone calls and emails to social media and online chat.

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Indigo Jobs Near Me

### **Responsibilities:**

- **Resolve customer inquiries and complaints:** Listen actively, identify issues, and provide clear solutions to ensure customer satisfaction.
- Maintain accurate and up-to-date knowledge of Indigo policies, procedures, and travel regulations.
- Proactively identify and escalate potential issues to relevant teams.
- Contribute to continuous improvement of customer service processes and procedures.
- Adhere to strict data privacy and security regulations.

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Valid through 31.08.2024

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#### Indigo Jobs For Freshers

### **Skills & Qualifications:**

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with customers.
- Problem-solving skills and the ability to think critically and find creative solutions.
- Strong written and verbal communication skills, with a focus on clarity and conciseness.
- Proficiency in computer software, including email, CRM systems, and social media platforms.
- Bachelor's degree in any relevant field (customer service, communication, hospitality, etc.) preferred.
- Excellent time management and organizational skills.
- Strong ability to work independently and as part of a team.

**Tags:** indigo recuitment, indigo jobs, indigo Job Vacancy, indigo work from home, indigo Jobs For Freshers, indigo hiring 2024, indigo data entry jobs, indigo careers, indigo recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

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