



<https://jobfever.govhelp.in/job/indigo-recruitment-2024-job-vacancy-near-me-customer-care-executive-post/>

Indigo Recruitment 2024 – Job Vacancy Near Me – Customer Care Executive Post

Hiring organization

Indigo

Date posted

January 12, 2024

Valid through

31.08.2024

APPLY NOW

Job Location

India

Remote work from: IND

(adsbygoogle = window.adsbygoogle || []).push({});

Base Salary

USD 12,500 - USD 18,500

Qualifications

12th Pass / Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Indigo Recruitment 2024

We are seeking a dynamic and customer-focused individual to join our team as a Customer Care Executive at Indigo. As a Customer Care Executive, you will play a crucial role in ensuring an exceptional customer experience through effective communication and problem-solving skills. If you are passionate about customer service and thrive in a fast-paced environment, we invite you to be a part of our dedicated customer care team.

(adsbygoogle = window.adsbygoogle || []).push({});

Myntra Jobs Near Me

Responsibilities:

- **Customer Engagement:**
 - Engage with customers through various communication channels, including phone, email, and live chat, to provide prompt and effective resolutions to their queries and concerns.
 - Build and maintain positive relationships with customers by actively listening to their needs, addressing issues empathetically, and ensuring a seamless customer experience.
- **Issue Resolution:**
 - Investigate and analyze customer issues, identify root causes, and implement timely solutions to ensure customer satisfaction.
 - Collaborate with cross-functional teams to escalate and resolve

complex issues, demonstrating a proactive approach to problem-solving.

- **Quality Assurance:**

- Maintain a high standard of service quality by adhering to established customer service processes and standards.

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

Myntra Jobs For Freshers

Skills:

- **Communication Skills:**

- Exceptional verbal and written communication skills with a keen ability to convey information clearly and concisely.
- Active listening skills to understand customer needs and concerns accurately.

- **Problem-Solving:**

- Strong analytical and problem-solving skills to assess and address customer issues effectively.
- Ability to think critically and make decisions that prioritize customer satisfaction.

- **Customer Focus:**

- Customer-centric mindset with a commitment to delivering outstanding service.
- Empathy and patience to handle customer inquiries and challenges professionally.

Important Links **Find the Link in [Apply Now](#) Button**

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```