# Infosys

https://jobfever.govhelp.in/job/infosys-careers-latest-opportunity-customer-support-engineer-posts/

# Infosys Careers – Infosys Latest Opportunity – Data Analyst Jobs

#### Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary USD 19 - USD 25

Qualifications Graduate

#### Employment Type

Full-time

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#### Description Infosys Careers – Latest Opportunity – Customer Support Engineer Posts

# About the Job

Join our team as a Customer Support Engineer and be part of a dynamic and innovative company! As a Customer Support Engineer, you will be responsible for providing top-notch technical support to our customers, resolving complex technical issues, and ensuring customer satisfaction. This is an excellent opportunity to develop your technical skills, work with a talented team, and contribute to the growth of our organization.

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### **Key Responsibilities**

Your key responsibilities will include:

- Providing technical support to customers via phone, email, or chat
- Troubleshooting and resolving complex technical issues
- · Collaborating with internal teams to resolve customer issues
- Documenting customer interactions and issue resolutions
- · Identifying and escalating recurring issues to improve product quality
- Staying up-to-date with product knowledge and technical skills

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Hiring organization Infosys

Date posted September 17, 2024

Valid through 31.08.2025

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## Requirements

#### To be successful in this role, you should:

- Have a bachelor's degree in Computer Science, Engineering, or a related field
- Have at least 1-2 years of experience in technical support or a related field
- Possess excellent communication and problem-solving skills
- · Be able to work in a fast-paced environment and prioritize tasks effectively
- Have a strong understanding of computer systems, networks, and software applications

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### **Benefits**

#### We offer:

- Competitive salary and benefits package
- Opportunities for career growth and professional development
- Collaborative and dynamic work environment
- Recognition and rewards for outstanding performance
- · Flexible working hours and remote work options

# How to Apply

If you're excited about this opportunity, please submit your application through our official website. Don't miss out on this chance to join our team and take your career to the next level!

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs



Find the Link in Apply Now Button

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