# Jio Careers 2023 - All India Job - Help Desk Executive Job

#### **Job Location**

India

Remote work from: IND

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#### **Base Salary**

USD 13,000 - USD 18,000

#### Qualifications

12th / Graduate

## **Employment Type**

Full-time

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### Description

## Jio Recruitment 2023

Jio is looking for a Help Desk Executive to join our team. The Help Desk Executive will be responsible for providing first-level technical support to our customers. This includes troubleshooting problems, providing information about our products and services, and escalating complex issues to the appropriate team. The ideal candidate will be patient, friendly, and have excellent communication skills.

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Jio Jobs Near Me

# Responsibilities:

- Respond to customer inquiries via phone, email, and chat
- · Troubleshoot technical problems
- Provide information about Jio's products and services
- Escalate complex issues to the appropriate team
- Maintain a positive and professional attitude at all times

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Jio Careers

## Requirements:

- Excellent communication and interpersonal skills
- · Ability to work independently and as part of a team
- Problem-solving skills
- Strong attention to detail
- · Proficiency in using computers and customer service software

## Hiring organization

Jio

## Date posted

October 6, 2023

## Valid through

31.12.2023

**APPLY NOW** 

# Important Links Find the Link in Apply Now Button

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