

Jio Careers 2023 – All India Jobs – Call Center Executive Posts

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
August 22, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 18,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

We are looking for a highly motivated and customer-oriented Call Center Executive to join our team. The ideal candidate will have a strong understanding of customer service principles and be able to provide excellent customer support to Jio's customers. They will also be able to work independently and as part of a team.

Responsibilities:

- Answer customer calls and resolve their queries
- Provide support to customers with their Jio services
- Escalate customer issues to the appropriate team
- Maintain records of customer interactions
- Other duties as assigned

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Skills:

- Strong understanding of customer service principles
- Excellent communication and interpersonal skills
- Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team
- Knowledge of Jio products and services

Important Links

Find the Link in [Apply Now](#) Button

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