

Jio Careers 2023 – Freshers Job – Customer Service Representative Post

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
August 7, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 18,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

We are looking for a highly motivated and customer-oriented Customer Service Representative to join our team. The ideal candidate will have a strong understanding of customer service principles and be able to provide excellent customer support to Jio's customers. They will also be able to work independently and as part of a team.

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Responsibilities:

- Answer customer inquiries via phone, email, or chat
- Resolve customer issues in a timely and efficient manner
- Escalate customer issues to the appropriate team as needed
- Maintain records of customer interactions
- Other duties as assigned

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Jio Careers

Requirements:

- Strong customer service skills
- Excellent communication and interpersonal skills
- Proficient in Microsoft Office Suite

Ability to work independently and as part of a team

Important Links

Find the Link in [Apply Now](#) Button

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