

## Jio Careers 2023 – Freshers Jobs – Customer Care Staff Post

**Hiring organization**  
Jio

### Job Location

India  
Remote work from: IND

**Date posted**  
August 10, 2023

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**Valid through**  
31.12.2023

### Base Salary

USD 13,000 - USD 18,000

APPLY NOW

### Qualifications

12th / Graduate

### Employment Type

Full-time

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### Description

#### Jio Recruitment 2023

The Customer Care Staff is responsible for providing excellent customer service to Jio customers. The ideal candidate will be a highly motivated and customer-oriented individual with excellent communication and problem-solving skills.

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#### Jio Jobs Near Me

#### Responsibilities:

- Answer customer inquiries via phone, chat, and email
- Resolve customer issues in a timely and efficient manner
- Escalate complex issues to the appropriate team
- Provide feedback to the team on customer feedback and trends
- Other duties as assigned

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#### Jio Careers

#### Requirements:

- Excellent communication skills, both verbal and written
- Strong customer service skills
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook)

Basic knowledge of telecommunications

**Important Links** [Find the Link in Apply Now Button](#)

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