

Jio Careers 2023 – Jio Careers – BPO Staff Jobs

Job Location

India
Remote work from: IND

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Base Salary

USD 13,000 - USD 18,000

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

The BPO Staff is responsible for providing customer support to Jio's customers. This includes answering customer questions, resolving customer issues, and providing support for Jio's products and services. The BPO Staff must be knowledgeable about Jio's products and services, and have a strong understanding of customer service principles and practices.

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Responsibilities:

- Respond to customer inquiries and resolve customer issues in a timely and efficient manner
- Provide accurate and up-to-date information about Jio's products and services
- Build and maintain positive relationships with customers
- Escalate complex customer issues to the appropriate team
- Gather customer feedback and use it to improve Jio's products and services

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Jio Careers

Requirements:

- Excellent customer service skills
- Strong communication and interpersonal skills
- Ability to work independently and as part of a team
- Ability to learn quickly and adapt to new challenges

Hiring organization

Jio

Date posted

September 21, 2023

Valid through

31.12.2023

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