

Jio Careers 2023 – Jio Careers – Help Desk Jobs

Job Location

India

Remote work from: IND

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Base Salary

USD 13,000 - USD 18,000

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

Jio is looking for a highly motivated and customer-oriented Help Desk Technician to join our team. The ideal candidate will have strong technical skills and experience in troubleshooting and resolving IT issues. In this role, you will be responsible for providing technical support to Jio's employees and customers through a variety of channels, including phone, email, and chat.

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Jio Jobs Near Me

Responsibilities:

- Respond to customer inquiries and complaints promptly and efficiently
- Troubleshoot and resolve IT issues, such as computer problems, network connectivity issues, and software problems
- Provide accurate and up-to-date information about Jio's products and services
- Escalate complex issues to the appropriate team
- Maintain a positive and professional attitude at all times

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Jio Careers

Requirements:

- Strong technical skills, including knowledge of computer hardware and software, networking, and troubleshooting
- Excellent customer service skills
- Ability to work independently and as part of a team

Hiring organization

Jio

Date posted

September 19, 2023

Valid through

31.12.2023

APPLY NOW

Important Links

Find the Link in [Apply Now](#) Button

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