

Jio Careers 2023 – Jio Jobs – Customer Care Service Post

Hiring organization

Jio

Job Location

India

Remote work from: IND

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Base Salary

USD 13,000 - USD 18,000

Date posted

August 10, 2023

Valid through

31.12.2023

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Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

The Customer Care Representative is responsible for providing excellent customer service to Jio customers. The ideal candidate will be a highly motivated and customer-oriented individual with excellent communication and problem-solving skills.

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Jio Jobs Near Me

Responsibilities:

- Answer customer queries via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Upsell and cross-sell Jio products and services
- Maintain accurate customer records
- Escalate complex issues to the appropriate team
- Stay up-to-date on Jio products and services

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Jio Careers

Requirements:

- Excellent communication skills, both verbal and written
- Strong customer service skills
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook)
- Knowledge of Jio products and services

Important Links

Find the Link in [Apply Now](#) Button

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