

Jio Careers 2023 – Jio Jobs – Customer Service Representative Posts

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
August 3, 2023

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Valid through
31.12.2023

Base Salary

USD 16,000 - USD 20,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

The Customer Service Representative is responsible for providing excellent customer service to Jio customers. This includes tasks such as answering customer inquiries, resolving customer complaints, and processing customer returns. The Customer Service Representative must be able to work independently and as part of a team, and must be able to meet deadlines under pressure.

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Jio Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, and chat.
- Resolve customer complaints in a timely and efficient manner.
- Process customer returns and refunds.
- Escalate customer issues to management as needed.
- Maintain accurate customer records.

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Jio Careers

Requirements:

- Excellent communication skills.
- Ability to work independently and as part of a team.
- Ability to remain calm under pressure.
- Proficient in Microsoft Office Suite.
- Knowledge of Jio products and services.

Important Links

Find the Link in [Apply Now](#) Button

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