

Jio Careers 2023 – Jobs Alerts – Customer Care Associate Posts

Hiring organization
Jio

Job Location

India
Remote work from: Brazil

Date posted
June 21, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 18,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

The Customer Care Associate is responsible for providing customer support to Jio customers via phone, email, and chat. This includes a variety of tasks, such as answering questions, resolving issues, and providing information about products and services. The ideal candidate will be friendly, helpful, and have a strong customer service focus.

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Responsibilities:

- Answer customer calls, emails, and chats in a timely and efficient manner
- Resolve customer issues in a professional and courteous manner
- Provide information about products and services to customers
- Upsell and cross-sell products and services to customers
- Follow up with customers to ensure their satisfaction

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Jio Careers

Requirements:

- Excellent customer service skills
- Strong communication skills (verbal and written)
- Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team
- Ability to work under pressure

Important Links

Find the Link in [Apply Now](#) Button

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