

Jio Careers 2023 – Jobs In Mumbai – Customer Service Staff Post

Hiring organization
Jio

Job Location

Shop No A 5, Sukh Niwas, 3rd Pasta Ln, Colaba, 400005, Mumbai, Maharashtra, India

Date posted
May 25, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 18,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

We are currently seeking dedicated and customer-focused individuals to join our team as Customer Service Staff at Jio. As a Customer Service Staff member, you will be the face and voice of our organization, providing exceptional service and support to our valued customers. Your primary responsibility will be to assist customers with their inquiries, resolve any issues they may encounter, and ensure a positive customer experience.

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Jio Jobs Near Me

Responsibilities:

- Respond to customer inquiries and provide accurate information about Jio's products, services, and policies in a professional and courteous manner.
- Assist customers with troubleshooting technical issues, guiding them through the resolution process, and ensuring their concerns are addressed effectively.
- Build strong relationships with customers by actively listening to their needs, providing personalized assistance, and offering appropriate solutions.
- Proactively engage with customers to identify opportunities for upselling or cross-selling Jio's products and services.

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Jio Careers

Requirements:

- Excellent verbal and written communication skills, with the ability to convey complex information in a clear and concise manner.
- Strong problem-solving and decision-making abilities to resolve customer issues effectively.
- Empathy and patience to handle customer complaints and diffuse tense situations with professionalism.
- Proficiency in using computer systems, including MS Office applications and CRM software.
- Ability to multitask, prioritize tasks, and work efficiently in a fast-paced environment.

Important Links Exceptional organizational skills and attention to detail. **Find the Link in [Apply Now](#) Button**

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