

Jio Careers 2023 – Jobs Near Me – Customer Care Executive Job

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
August 14, 2023

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Valid through
31.12.2023

Base Salary

USD 11,500 - USD 18,000

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Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

The Customer Care Executive is responsible for providing excellent customer service to Jio customers. This includes tasks such as answering customer questions, resolving customer issues, and providing technical support. The ideal candidate will be a highly skilled and experienced individual with a passion for customer service.

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Jio Jobs Near Me

Responsibilities:

- Answer customer questions via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Provide technical support to customers
- Upsell and cross-sell Jio products and services
- Maintain customer records and data
- Work with other team members to ensure smooth customer service operations

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Jio Careers

Requirements:

- Excellent communication skills, both verbal and written
- Strong customer service skills
- Ability to work independently and as part of a team

- Ability to handle multiple tasks simultaneously
- Ability to work under pressure and meet deadlines

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