

Jio Recruitment 2023 – Private Job – Customer Service Executive Post

Hiring organization
Jio

Job Location

India
Remote work from: India

Date posted
May 15, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.12.2023

Base Salary

USD 13,000 - USD 18,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Jio Recruitment 2023

Join Jio as a Customer Service Executive and be part of a team dedicated to providing outstanding support to our valued customers. As a Customer Service Executive, you will interact with customers, address their queries, resolve issues, and ensure their overall satisfaction. If you possess excellent communication skills, a customer-centric mindset, and a desire to make a positive impact, we invite you to embark on an exciting journey with Jio.

(adsbygoogle = window.adsbygoogle || []).push({});

Jio Jobs Near Me

Responsibilities:

1. Customer Assistance: Serve as the first point of contact for customers, responding to their inquiries, concerns, and requests via various communication channels, such as phone, email, or chat. Provide accurate and timely information about Jio's products, services, plans, and promotions. Assist customers in troubleshooting technical issues, resolving billing concerns, and guiding them through self-service options.
2. Issue Resolution: Listen attentively to customer concerns, empathize with their situations, and proactively work towards resolving their issues. Utilize problem-solving skills to analyze problems, identify root causes, and provide effective solutions. Escalate complex issues to the appropriate teams while ensuring prompt follow-up and feedback to customers.
3. Customer Relationship Building: Build strong relationships with customers by actively engaging with them, understanding their needs, and delivering personalized solutions. Demonstrate empathy, patience, and professionalism in all interactions. Strive to exceed customer expectations, ensuring a positive customer experience and fostering customer loyalty.

towards Jio.

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

Jio Careers

Requirements:

1. **Excellent Communication:** Strong verbal and written communication skills to interact with customers in a clear, concise, and professional manner. Ability to actively listen, comprehend customer concerns, and respond effectively. Proficiency in multiple languages is a plus.
2. **Customer Focus:** Customer-centric mindset with a genuine desire to assist and support customers. Ability to empathize with customers' situations, display patience, and remain calm under pressure. Willingness to go the extra mile to ensure customer satisfaction.
3. **Problem-Solving:** Analytical and critical thinking skills to identify customer issues, assess information, and propose appropriate solutions. Ability to navigate through systems, tools, and knowledge bases to retrieve and provide accurate information.

Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```