Jio Careers 2023 – Private Job – Free Job Alert – Call Center Representative Post

Hiring organization
Jio

Job Location
India
Remote work possible

Date posted
May 19, 2023

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Valid through
31.12.2023

Base Salary
USD 13,000 - USD 18,000

APPLY NOW

Qualifications
12th / Graduate

Employment Type
Full-time

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Description

Jio Recruitment 2023

Jio, a leading telecommunications company in India, is seeking enthusiastic and customer-focused individuals to join our team as Call Center Representatives. As a Call Center Representative, you will be the first point of contact for our customers, providing exceptional service and resolving their queries or concerns.

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Jio Jobs Near Me

Responsibilities:

1. Handle inbound and outbound customer calls professionally and courteously, addressing their queries, providing information, and resolving issues promptly and accurately.
2. Document customer interactions and transactions accurately in the customer relationship management (CRM) system, ensuring all relevant details are captured for future reference and analysis.
3. Follow standard operating procedures (SOPs) and company guidelines to ensure consistency in service delivery, while actively seeking opportunities to improve customer satisfaction.

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Jio Careers

Requirements:

1. Excellent verbal and written communication skills in English and the local language, with the ability to effectively communicate with customers from

diverse backgrounds.
2. Strong active listening skills, empathy, and the ability to remain calm and composed in challenging situations.
3. Basic computer skills and familiarity with call center software and CRM systems.

Important Links

Find the Link in [Apply Now](#) Button

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