

Jio Careers 2023 – Private Jobs – Call Center Executive Post

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
July 24, 2023

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Valid through
31.12.2023

Base Salary

USD 13,000 - USD 18,000

APPLY NOW

Qualifications

12th / Graduate

Employment Type

Full-time

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Description

Jio Recruitment 2023

Jio is looking for a Call Center Executive to join our team. The ideal candidate will be responsible for providing customer support to Jio's customers. The Call Center Executive will also be responsible for resolving customer issues and providing excellent customer service.

Responsibilities:

- Provide customer support to Jio's customers, via phone, email, and chat.
- Resolve customer issues in a timely and efficient manner.
- Provide excellent customer service, meeting or exceeding customer expectations.
- Escalate customer issues to the appropriate team as needed.
- Maintain accurate records of customer interactions.

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Skills:

- Excellent communication skills, both verbal and written.
- Strong problem-solving skills.
- Ability to work independently and as part of a team.
- Ability to work under pressure.
- Knowledge of customer service best practices.

Important Links

Find the Link in [Apply Now](#) Button

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